

- 1) Do you have transaction volumes for each of the four (4) locations?
NYCEDC retains the transaction volumes from the four ATM locations.
- 2) What is the current surcharge at each ATM?
\$3 is the current surcharge for a foreign transaction.
- 3) Do we understand correctly from p.#6 that the depositing of physical banknotes into an ATM with a depository is a requirement? If so, do these deposits need to be posted online/real time into the depositor's chosen account or would the amounts be confirmed manually and only posted to the chosen account upon validation of the amount?
Physically accepting banknote deposits from customers and foreign bank customers is not a requirement. The respondent should include the features in their operating plan.
- 4) Will the awarded provider be the exclusive and only provider of ATM financial services at Staten Island's Whitehall and St. George Ferry Terminals?
The selected respondent will be the exclusive ATM Operator in the Staten Island Ferry Terminals.
- 5) Are there currently any other ATM Service providers, besides BANA, at either of these Ferry Terminals?
No.
- 6) Will NYCEDC accept Proposals delivered by nationally recognized overnight carrier such as FedEx or UPS, as an alternative to "Hand Delivery" or "First Class Mail"?
Proposals delivered via FedEx and UPS are accepted.
- 7) Would you please respond with the number of proposal copies each respondent should submit to NYCEDC?
5.
- 8) If more than one, can copies be submitted or will NYCEDC require multiple originals?
Yes, copies are acceptable.
- 9) Who is the current ATM provider?
Bank of America, National Association.
- 10) What infrastructure is in place for the new provider to install their ATMs (i.e. conduit to site, dedicated electric, etc.)?
Dedicated power and ethernet are available at the existing ATM locations.

11) Do you have photos of the specific ATM locations to compare service clearance and ADA requirements?

The locations of the ATMs are shown in the RFP document.

12) What is the current volume of transactions at the ATMs?

2018 Total Approved Transactions	
January	14,234
February	12,917
March	12,767
April	14,188
May	13,537
June	15,363
July	15,590
August	16,226
September	16,350
October	14,873
November	16,819
December	16,136

13) Will there be a tour of the ATM sites?

No site visit is scheduled.